

Better Impact System Frequently Asked Questions (FAQs)

1. Why can't I see my hours tab?

Usually, you cannot see an hours tab because your account is not associated with a specific park or organization. That is why it is so important to follow the link on Stewards website under the "Volunteers" tab by clicking the final drop down options "Record your volunteer hours". Once there click "Fill in application" and use the "I already have a username" option and your pre-existing account will be connected to our volunteer programs.

2. What do I put under the "qualifications" section of the application?

Choose the General Orientation option under Armstrong Redwoods, at least one park (more if you work in more than one) and all the jobs you do including committees.

3. I created my account, why can't I see any activities?

This one has two answers. The first might be that I have not yet approved the qualifications and application that you submitted. The other might be that you did not select the General Orientation option and at least one park. If the second is true please contact your volunteer coordinator (kat@stewardscr.org) to have the necessary qualifications added to your profile.

4. What is a 208 Date?

A 208 date is the date, or approximate date for those unsure, when you filled out your State Park paperwork.

5. Why do I need to fill out another application to use this portal?

State Parks has asked us to transition to this portal as a part of their efforts in making the volunteer intake process paperless. One of the features that you will notice when filling out the application process is that we have made most boxes optional. The only portions you must fill out have flags to the upper right of them.

6. Where can I get help creating this portal or borrowing a computer if I need it?

Stewards is happy to help you by providing you with one of our two laptops and offering to set up appointments for you to come in and use them and receive any instruction you feel you need to complete the process.